

Terms and Conditions

Opening hours

Monday – Sunday 05:00 – 19.00

National Holidays & Company Holidays

Catering orders on national holidays are only accepted on request. Please inform us until latest 12:00 hrs on the prior working day. We add a 50% surcharge for orders on national holidays.

During company holidays, no orders are accepted.

Surcharges

We add a surcharge of 25% for orders delivered outside the time period of 07:00 – 18:00 hrs conforming to the Swiss nightshift regulations. A 25 % surcharge applies for «same day» orders, starting at 18:00 hrs the prior day.

Express orders

Orders received 6-2 hours prior to the delivery time will be charged with a 50% surcharge.

Orders received 2 hours prior to the delivery time will be charged with a 100% surcharge.

Special shopping requests

Special shopping requests require additional manpower. This service will be invoiced accordingly. The special items shopped for will be charged with an additional fee.

General delivery and administration fees

A fee of CHF 65.00 (excl. VAT) is charged for one delivery per order to the General Aviation Centre at Zurich-Airport or the FBO Execujet at Zurich-Airport.

All items will be delivered in an appropriate casing to guarantee cooling according to the HACCP guidelines.

Regular delivery times are from 05:30 till 20:00.

Deliveries outside the General Aviation Centre and FBO Execujet will be charged according to their place of destination.

Delivery and administration fees for Corporate Catering Benefit Program Members

Members of the Corporate Catering Benefit Program profit from a delivery fee of only CHF 38.00 (excl. VAT) which includes one delivery per order to the General Aviation Centre at Zurich-Airport or the FBO Execujet at Zurich-Airport.

All items will be delivered in an appropriate casing to guarantee cooling according to the HACCP guidelines.

Regular delivery times are from 05:30 till 20:00.

Deliveries outside the General Aviation Centre at Zurich-Airport or the FBO Execujet at Zurich-Airport will be charged according to their place of destination.

Liability

From the moment the customer accepts delivery corporate catering is no longer liable for the handling or cooling of the delivered goods.

Prices

All prices listed in this web shop are excluding VAT, but are subject to the Value Added Tax (VAT) which is added at the end of your purchase to the total shopping amount, the appropriate rate clearly declared as requested by the Swiss Federal VAT regulations. VAT-exempt customers (with a written confirmation from the Swiss Federal Tax Office) will receive all invoices without Value Added Tax.

All prices are subject to change without prior notice.

The Euro price indications in the web shop are for information purposes only. We use an average current exchange rate.

Payment Conditions

The company's standard term is payment on receipt of order strictly, except for any special accounting arrangements by prior agreement. Cash payments in foreign currencies (US Dollar, Euros, etc.) are accepted according to the daily bank exchange rate. All other payment methods previously agreed on are in Swiss Francs only.

Cancellation Fees

In case of partial or full cancellation, we invoice as follows:

For orders cancelled on the prior working day until latest 18:00 hrs, we only charge special items that were purchased explicitly on the client's request. Any orders cancelled later than 18:00 hrs on the day prior to delivery are payable in full.

All cancellations must be in written form (fax or e-mail) to Corporate Catering. Cancellations by phone are not accepted.

Force Majeur

Corporate Catering is not liable for whole or partial non-performance or suspension of its obligation as a direct or indirect result of labour strikes, fire, flood, inability to obtain material, traffic jam, accident, breakdown, war, insurrection, riot, bad weather conditions, government acts or regulations or any other cause (whether or not of a likely nature) beyond the company's control. In the event of cancellation by Corporate Catering, any sum already paid by the customer will be refunded.

Data Protection

All data given to us such as name, address etc. is solely used for processing your order and is not disclosed to any third party.

Arbitration

In case of any objections, the Commercial Court of Bülach is used for arbitration.

These terms and conditions are subject to change without prior notice.